Welcome to



COMMUNITY ACUPUNCTURE ALBUQUERQUE

Please take a moment to read this introduction to the clinic.

We are delighted that you are interested in joining us!

www.commacupabq.org

We are located at 2509 Vermont NE, Suite A2, Albuquerque, NM, 87110.

We strongly recommend appointments - You can book online at our website, or phone, text or email us:

www.commacupabq.org

commacupabq@gmail.com

505 266 2606

Our fees are \$15-\$50, sliding scale (pay what you are comfortable with) with an initial paperwork fee of \$10.

What is different about Community Acupuncture?

• We treat in a community setting

We treat in a community setting using chairs clustered in a large, quiet, soothing space. Most US acupuncturists treat patients on tables in individual cubicles which is not traditional in Asia. Treating patients in a community setting has many benefits: It's easy for friends and family members to come in for treatment together; many patients find it comforting; and a collective energetic ("gi") field becomes established which makes individual treatments more powerful.

• We charge an affordable fee

We charge \$15-\$35 per treatment (sliding scale), with an initial paperwork fee of \$10. Most US acupuncturists see one or two patients per hour and charge \$60-\$180 per treatment and tend to spend a long time talking with each patient. We don't. This model allows us to make acupuncture affordable to everyone while still making a living ourselves. Instead of asking you lots of questions, we rely on our diagnostic skills to treat you. This is exactly how acupuncture is practiced traditionally in Asia—many patients per hour and very little talking. We want to make it possible for you to receive acupuncture regularly and long enough to get better and stay better.

What We Need from You

Medical Responsibility

We don't provide primary care medicine. Acupuncture is an excellent complement to Western medicine, but is not a substitute for it. If you have, or think you may have, a potentially serious condition—a malignant growth, serious infection, unexplained weight loss or gain, severe abdominal pain, etc. --- or if you want someone knowledgeable to go over the details of your medical history, you need to see a primary care physician. We can provide some excellent, affordable referrals, even if you have no insurance coverage. We can also provide complementary care for conditions which require a physician's attention—for instance we often treat patients for the side effects of chemotherapy. However, we are not able to diagnose serious conditions and we do need you to take responsibility for your health.

• Community Mindedness

The soothing atmosphere in our clinic exists because all our patients create it by relaxing together. We appreciate everyone's presence. Such collective stillness is rare and precious in our rushed society. Maintaining this reservoir of calm requires that we speak softly when necessary. Please turn off cell phones when you enter. Please do not wear perfume, aftershave, essential oils, or anything that is heavily scented as some of our patients and staff get ill from these.

Communication

Let us know at the beginning of the treatment if you need to be somewhere or if you want to be unpinned after a specific amount of time. Let us know if you need help with anything or are cold or uncomfortable in any way. Clear your throat to get our attention or catch our eye.

A Little Help Running the Clinic

Before you come into the treatment room, please find the payment envelope with your name on it at the reception desk. Place your money for treatment (check made out to PHANM or Community Acupuncture Abq, or cash) in the envelope and place in the black mail box—do not seal, this will be reused. If you need to leave a message for us (eg: paying for two treatments(etc.), please leave a note in the envelope and please date the note. We accept all major credit cards. Use the swiper at the reception desk, fill out a credit card slip and put it in your envelope. We will show you how to use it the first time. Please note, we do not bill insurance companies - you may fill out a receipt for your treatment (which is kept behind the "Welcome Come on in" letter on the reception table.) We will sign the receipt, and you can submit that yourself to the insurance company. We do not use primary care billing or diagnostic codes.

You can schedule your next treatment using the online booking, or in the appointment book now if you wish. Pay attention to which doctor is practicing if you have a preference (written at the head of the day) otherwise we are all great! You can also book online through our website www.commacupabq.org Online booking sends confirmation and reminder emails 24 hours ahead and you can cancel from these emails if need be.

After completing the payment and scheduling, come into the treatment area, pick up blankets, cushions, sheets if you want them, find a chair and make yourself comfortable. Please take off your shoes and socks, roll your pants above your knees, push up your sleeves above your elbows, take off anything tight around your wrists. Please bring all personal belongings back to the treatment area and put everything *under* the chair.

Commitment

Acupuncture is a PROCESS and the effect of multiple treatments is cumulative. It is rare for any acupuncturist to be able to resolve a problem with one treatment. In China, a typical treatment protocol for a chronic condition could be acupuncture every other day for three months! or for ten days in a row. Most people don't need that much acupuncture, but virtually every patient requires a course of treatment which varies in length and frequency. Normally, you would know after 6 treatments if the treatments are helping. We want you to be able to come in often enough to really get better and stay better. Ask your acupuncturist how frequently they think you need to come, or look at our "How often should I come?" guidelines.

If you have not had acupuncture with us before

It is best to have eaten something at least a few hours before treatment and not a heavy meal right before, so that you are comfortable. Wear clothes that are loose up to your knees and elbows. Don't wear scented products including essential oils. Once you are settled in your chair with your shoes and socks off, the acupuncturist will come to you. They will ask to look at your tongue, take your pulses on both wrists and sometimes at your neck, and ask you a few questions. If you have a particular concern, now is the time to tell them about it. They will then insert a few needles (all needles are single use only and are disposed of safely). You may feel any of the following sensations on needling – warmth, cold, itchy, electrical, swelling, slight cramping, traveling (you may feel the sensation in a different place than the needle). If you feel sharpness, it should be momentary, if it persists or any needles are uncomfortable, let the acupuncturist know. Now, you can lie back and relax.

When you are ready to leave (maybe 30 minutes or maybe longer), clear your throat and open your eyes to let us know you are done. The acupuncturist will come and remove the needles and you can leave.

Enjoy the space!

COMMUNITY ACUPUNCTURE ALBUQUERQUE

2509 Vermont NE, Suite A2, Albuquerque, NM 87110

505-266-2606 ~ CommAcupAbq@gmail.com www.CommAcupAbq.org

PATIENT INFORMATION	CONTACT INFORMATION
Date	Home phone
HEALTH HISTORY	
What are your primary concerns for coming in for treatment? 1	Check symptoms you have or have had in the last year: Depression Difficulty in focusing Dizziness Mood problems Fatigue/tiredness Headaches
List medications or food supplements you are taking.	□ Loss of sleep/poor sleep □ Loss of weight □ Gain of weight Check conditions you have or have had in the past: □ HIV/AIDS □ Allergies □ Anemia
List serious illnesses, accidents or surgeries.	□ Arthritis □ Asthma □ Addiction □ Bleeding disorders □ Breast lump □ Cancer □ Diabetes
Check illnesses that have occurred in blood relatives. Diabetes High blood pressure Stroke Heart disease Kidney disease Asthma Hayfever Migraines Cancer type	☐ Glaucoma ☐ Hepatitis C or B ☐ High Blood Pressure ☐ Pneumonia ☐ Seizures ☐ Stroke ☐ TB How long has it been since you have had a complete medical exam?

HEALTH HISTORYCONTINUED			
Check symptoms you have or had in the last year: MUSCLE/JOINT/BONES	GASTROINTESTINAL Belching,		
□ Tremors □ Cramps	☐ Gas and bloating		
□ Swollen joints	□ Colon trouble		
□ Weakness □ Numbness	□ Constipation		
Pain in:	□ Diarrhea		
□ Neck □ Upper Back	□ Difficulty swallowing		
☐ Hips ☐ Middle Back	□ Excessive hunger		
□ Thighs □ Lower Back	□ Gall bladder trouble		
□ Knees □ Hands	☐ Hemorrhoids (piles)		
□ Calves □ Arms	□ Indigestion		
□ Feet □ Elbows	□ Nausea		
	□ Pain over stomach		
□ Other	□ Abdominal Pain		
EYES/EAR/NOSE/THROAT/RESPIRATORY	□ Poor appetite		
□ Asthma/wheezing	□ Vomiting		
□ Blurred or failing vision	GENITOURINARY		
□ Difficulty breathing	□ Blood/pus in urine		
□ Earache	□ Frequent or urgent urination		
□ Enlarged glands	☐ Inability to control urine		
□ Eye pain	□ Urinary tract infection		
D 11	□ Kidney infection/stones		
	□ Night Urination. # times		
□ Hoarseness	□ Erection difficulties		
☐ Gum trouble	□ Penis discharge		
□ Nose bleeds	□ Prostate trouble		
□ Loss of hearing			
□ Persistent cough	Age at Menses		
□ Phlegm color			
□ Ringing in ears	Length of Cycle (eg 28 days)		
☐ Sinus problems	Duration of Cycle (eg 3-5 days)		
CARDIOVASCULAR Chest pair			
☐ Chest pain	Age at Menopause		
□ Pain over heart	# Pregnancies # Births		
□ Poor circulation	□ Vaginal Discharge		
□ Previous heart attack	□ Hot Flashes		
□ Rapid/irregular heart beat	□ Vaginal Discomfort		
□ Swelling of ankles	Even if you are in menopause, answer the questions		
SKIN	about how your cycle was.		
□ Boils	□ Excessive menstrual flow		
□ Bruise easily			
□ Dry skin	☐ Menstrual pain		
□ Itching/rash	□ Clots		
□ Sensitive skin	☐ Irregular cycle		
□ Sore won't heal	□ PMS		
□ Unusual sweating	C 11 1 49		
C	Could you be pregnant?		
SIGNATURE			
The information on this form is correct to the best of my	knowledge		
The information on this form is correct to the best of my			
Signature	Date		

COMMUNITY ACUPUNCTURE ALBUQUERQUE

Informed Consent, Cancellation and Privacy Policies

I am here for evaluation by the Doctors of Oriental Medicine (DOM) at Community Acupuncture
Albuquerque. I understand that the DOMs will utilize medical history plus physical examination to evaluate
me. The DOMs may discuss treatment options and course of treatment with me.

The DOMs may carry out the following treatments in this office: primarily acupuncture, but sometimes - moxibustion (heating of acupuncture points), electrical stimulation, therapeutic exercise, massage, Tui Na (oriental medical manipulation of the spine or other joints), drawing a few drops of blood, nutritional advice, the prescription of herbs, supplements, and other natural medicines, lifestyle advice, or other treatments.

I understand that even naturally oriented procedures do carry some amount of risk. Needles are capable of causing bleeding, bruising, or extremely rarely lung or organ injury or infection. Adverse events are minimized when the clinician is properly trained. All needles used are single use only and pre-sterilized minimizing any risk of infection.

I accept that at times acupuncture by the doctors will intentionally generate a local or spreading tingling, aching or other strong sensation. Manipulation, stretching, or exercise can result in some new stiffness or pain. Heat treatment of acupuncture points may, very rarely, leave a tiny burn. Cupping, scraping, bleeding or plum blossom hammer are therapeutic modalities that intentionally cause redness, bleeding or bruising, but I can refuse these modalities at any time. I know that herbs and supplements may cause strong allergic or other reactions, even though these reactions are very rare. I will always retain the right to accept or reject any diagnostic procedure or any treatment, before or during any procedure.

I understand that in a community setting, other patients may overhear my conversation with the DOM and so will ask to discuss in private any issue that I have privacy concerns about. The doctors follow all confidentiality and privacy requirements of the medical professions. I will not disclose anything that I overhear in the course of anyone else's treatment. I also understand that although licensed as primary care practitioners in NM, the DOMs at Community Acupuncture Albuquerque are not providing primary care and I will take care of serious health concerns with my primary care provider.

I understand that no health care provider can ever guarantee results and that the time and number of treatments is not always predictable, but it is my expectation that the doctors will communicate their best estimates to me. I accept the fact that outcomes of treatment vary from no help to full resolution of symptoms, but more commonly, success will be defined as clearly perceivable improvement of my medical problem within a set number of treatments.

Name	Signature	Date	
Financial Policy: Please conf	tact us up to 2 hours before clinic starf	s (11.00 on weekdays, 10.00 am on weeken	ds) After
that time and after the first ins	tance, cancellations will be charged at	t \$10, no-shows at \$15, unless there has bee	n an
emergency. I acknowledge un	derstanding of the cancellation/no-sho	ow policy. Please note that we do not provide	;
diagnostic or treatment codes	which may be a requirement for your	insurance company and we do not bill insura	ince
companies directly.	Signature	Date	
I have received a copy of the I	Notice of Privacy Practices and the Pr	actices Regarding Disclosure of Patient Heal	<u>lth</u>
Information. I understand my	health information will be used and dis	sclosed consistent with these Notices.	

Date

Signature

COMMUNITY ACUPUNCTURE ALBUQUERQUE

Notice of Privacy Practices

This notice, and the accompanying <u>Practices Regarding Disclosure of Patient Health</u>
<u>Information</u>, describe how health information about you may be used and disclosed, and how you can get access to your health information. Please review this information carefully.

Understanding your health record: A record is made each time you come for an Oriental medicine visit. Your symptoms, the practitioner's judgments, and a plan of treatment are recorded. This record serves as a basis for planning your care and treatment at future visits, and also serves as a means of communication among other health professionals who may contribute to your care. Understanding what information is retained in your record and how that information may be used will assist you to ensure it is accurate and make informed decisions about who, what, when, where, and why others may be allowed access to your health information.

Understanding your health information rights: Your health record is the physical property of Community Acupuncture Albuquerque, but the content is about you, and therefore belongs to you. You have the right to review or obtain a paper copy of your health record, and to request that appropriate amendments be made to your health record. You have the right to request restrictions on certain uses and disclosures of your information, to authorize disclosure of the record to others, and be given an account of those disclosures. Other than activity that has already occurred, you may revoke any further

authorizations to use or disclose your health information. Should we need to contact you, you have the right to request communication by alternate means or to alternate locations.

Our responsibilities: Community Acupuncture Albuquerque is required to maintain the privacy of your health information and to provide you with this notice of privacy practices. We are required to follow the terms of this notice and to notify you if we are unable to grant your request to disclose or restrict disclosure of your health information to others. Community Acupuncture Albuquerque reserves the right to change these practices and promises to make a good faith effort to notify you of any changes. Other than for the reasons described in this notice, we agree not to use or disclose your health information without your authorization.

TO REPORT A PROBLEM, If you believe your privacy rights have been violated, you have the right to file a complaint with the NM Board of Acupuncture and Oriental Medicine and/or with the U.S. Secretary of Health and Human Services with no fear of retaliation by this office.

COMMUNITY ACUPUNCTURE ALBUQUERQUE Practices Regarding Disclosure of Patient Health Information

Your health information will be routinely used for treatment, and quality-monitoring, and your consent, or the opportunity to agree or object, is not required in these instances:

- Treatment Information obtained by your practitioner will be entered in your record and
 used to plan the course of treatment. Your health information may be shared with others
 involved in your care or providing consultation about your treatment. Your practitioner's
 own expectations and those of others involved in your care may also be recorded.
- Quality Monitoring The staff in this office will use your health information to assess the care you received and compare your treatment outcome to others. Your information may be reviewed for risk management or quality improvement purposes in our efforts to continually improve the quality and effectiveness of the care and services we provide.

In addition, the following disclosures are required by law and do not require your consent:

- Food and Drug Administration (FDA) This office is required by law to disclose health information to the FDA related to any adverse effects of food, supplements, products, and product defects for surveillance to enable product recalls, repairs, or replacements.
- Worker's Compensation This office will release information to the extent authorized by law in matters of worker's compensation.
- **Public Health** This office is required by law to disclose health information to public health and/or legal authorities charged with tracking reports of birth and morbidity. This office is further required by law to report communicable disease, injury, or disability.
- Law Enforcement (1) Your health information will be disclosed in response to a valid subpoena for law enforcement purposes, as required under state or federal law. (2) In the event that a staff member or business associate of this office believes in good faith that one or more patients, workers, or the general public are endangered due to suspected unlawful conduct of a practitioner or violations of professional or clinical standards, provisions of federal law permit the disclosure of your health information to appropriate health oversight agencies, public health authorities, or attorneys.

It is the Clinic's practice to consider the following as routine uses and disclosures for which specific authorization will not be requested. You have the right to request restrictions on these uses. Otherwise, the Clinic will request your authorization whenever disclosure of personal health information is necessary to parties other than those referenced here.

- **Business Associates** Some or all of your health information may be subject to disclosure through contracts for services to assist this clinic in providing health care. To protect your health information, we require these Business Associates to follow the same standards held by this office through terms detailed in a written agreement.
- Communications with Family Using best judgment, a family member, close personal friend identified by you, personal representative, or other persons responsible for your care may be notified or given information about your care to assist them in enhancing your wellbeing or to confirm your whereabouts.