

Welcome to

COMMUNITY ACUPUNCTURE ALBUQUERQUE

Please take a moment to read this introduction to the clinic.

We are delighted that you are interested in joining us!

www.commacupabq.org

We are located at 2509 Vermont NE, Suite A2, Albuquerque, NM, 87110.

We are taking appointments only – sorry no walk-ins. Check our current hours on our website. You can book online at our website, or phone, text or email:

www.commacupabq.org

commacupabq@gmail.com

505 266 2606

New Patients should book online as a New Patient (please watch video for the booking password: https://youtu.be/YR01ow_EHeo). New Patient appointments are \$50-\$80, paid in advance online. Fees for subsequent appointments are \$20-\$50, sliding scale (pay whatever you are comfortable with).

What is different about Community Acupuncture?

• We treat in a community setting

We treat in a community setting using chairs safely spaced in a large, quiet, soothing space. Most US acupuncturists treat patients on tables in individual cubicles which is not traditional in Asia. Treating patients in a community setting has many benefits: It's easy for friends and family members to come in for treatments together; many patients find it comforting; and a collective energetic ("qi") field becomes established which makes individual treatments more powerful.

• We charge an affordable fee

We charge \$20-\$50 per treatment (sliding scale), New Patients \$50-\$80. Most US acupuncturists see one or two patients per hour and charge \$60-\$180 per treatment and tend to spend a long time talking with each patient. We don't. This model allows us to make acupuncture affordable to everyone while still making a living ourselves. Instead of asking you lots of questions, we rely on our diagnostic skills to treat you. This is exactly how acupuncture is practiced traditionally in Asia—many patients per hour and very little talking. We want to make it possible for you to receive acupuncture regularly and long enough to get better and stay better.

What We Need from You

Medical Responsibility

We don't provide primary care medicine. Acupuncture is an excellent complement to Western medicine, but is not a substitute for it. If you have, or think you may have, a potentially serious condition—a malignant growth, serious infection, unexplained weight loss or gain, severe abdominal pain, etc. --- or if you want someone knowledgeable to go over the details of your medical history, you need to see a primary care physician. We can provide some excellent, affordable referrals, even if you have no insurance coverage. We can also provide complementary care for conditions which require a physician's attention—for instance we often treat patients for the side effects of chemotherapy. However, we are not able to diagnose serious conditions and we do need you to take responsibility for your health.

Community Mindedness

The soothing atmosphere in our clinic exists because all our patients create it by relaxing together. We appreciate everyone's presence. Such collective stillness is rare and precious in our rushed society. Maintaining this reservoir of calm requires that we speak softly when necessary. Please turn off cell phones when you enter. Please do not wear perfume, aftershave, essential oils, or anything that is heavily scented as some of our patients and staff get ill from these.

• Communication

Let us know at the beginning of the treatment if you need to be somewhere at a certain time or if you want to be unpinned after a specific amount of time. If your eyes are closed, we will think you are asleep and we won't wake you. Let us know if you need help with anything or are cold or uncomfortable in any way. Clear your throat to get our attention or catch our eye.

A Little Help Running the Clinic

On booking: We will ask if you've been vaccinated for COVID, but vaccination is not currently being required, and we are no longer requiring proof of vaccination.

Before entering. Please leave family and friends at home. If you need physical help getting into the clinic or your chair, bring someone to help you who will leave and come back (We do not have a receptionist. The acupuncturist will not be able to help you.) Put your face covering on. (Now is a good time to turn your cell phone off)

Check-in: When you enter the clinic, stop at the check-in desk and fill out a payment slip with amount, name, date and time and whether you are paying cash, check or credit card swipe or scan. For cash, we do not give change so please bring the exact amount. Make checks out to: **PHANM**, **Community Acupuncture**, or **CAA**. For credit card, use the iPad. Instructions are pasted on the desk. There is a QR code for Apple Pay, Google Pay or credit card. Put payment with slip in a blank envelope and place in the black mail box—**do not seal, fold or write on the envelope**. If you need to leave a message for us, leave a note in the envelope and please date the note. Note: we do not bill insurance companies or provide CPT or Diagnostic codes - you can fill out a receipt which is behind the envelopes – bring to the chairside and we will sign for you.

You can schedule your next treatment from the iPad now or at home from our website. The bathroom is to the left.

When you are shown into the clinic area, find a chair and make yourself comfortable. Please bring all personal belongings back to the treatment area and put everything *under* the chair in the plastic box. Sit down before removing your shoes and socks, then tuck them under the chair. Raise your sleeves above your elbows and your pants to just below your knees.

Commitment

Acupuncture is a PROCESS and the effect of multiple treatments is cumulative. It is rare for any acupuncturist to be able to resolve a problem within one treatment. In China, a typical treatment protocol for a chronic condition could be acupuncture every other day for three months! or for ten days in a row. Most people don't need that much acupuncture, but virtually every patient requires a course of treatment which varies in length and frequency. Normally, you should know after 6 treatments if the treatments are helping. We want you to be able to come in often enough to really get better and stay better. Your acupuncturist will tell you how frequently they recommend, or look at our "How often should I come?" guidelines on the website.

Some other things

It is best to have eaten something at least a few hours before treatment but not a heavy meal, so that you are comfortable. Wear clothes that are loose up to your knees and elbows. Don't wear scented products including essential oils. Once you are settled in your chair with your shoes and socks off, the acupuncturist will come to you. They will sometimes ask to look at your tongue, or take your pulses, and ask you a few questions. If you have a new concern, now is the time to tell them about it. They will then insert a few needles (all needles are single use only and are disposed of safely). You may feel any of the following sensations on needling – warmth, cold, itchy, electrical, swelling, slight cramping, traveling (you may feel the sensation in a different place than the needle). If you feel sharpness, it should be momentary, if it persists or any needles are uncomfortable, let the acupuncturist know. Clear your throat theatrically to call them. Now, lie back and relax!

When you are ready to leave (maybe 30 minutes or maybe longer), clear your throat and open your eyes to let us know you are done. The acupuncturist will come and remove the needles and you can leave.

Enjoy the space!

PHANM - CAA. PO Box 35863, Albuquerque, NM 87176 505 266 2606 CommAcupAba@gmail.com

COMMUNITY ACUPUNCTURE ALBUQUERQUE

2509 Vermont NE, Suite A2, Albuquerque, NM 87110 505-266-2606 www.CommAcupAbq.org

Important: Please email completed form to CommAcupAbq@gmail.com 48 hours prior to your appointment!

PATIENT INFORMATION	CONTACT INFORMATION	
Dete	Hama ahana	
Date	Home phone	
Name	Work phone	
Address	Other/cell phone	
City State Zip	Email	
Age Height Weight	Another person we may contact if needed:	
Occupation	Name	
Primary physician	Relationship	
Physician phone number	Home phone	
How did you hear about us?	Work phone	
HEALTH HISTORY		
What are your primary concerns for coming in for treatment? 1	Check conditions you have or have had in the past: □ HIV/AIDS □ Allergies □ Anemia	
2	□ Arthritis	
3 -	□ Asthma	
List medications or food supplements you are taking. (General area of use is OK eg Diabetes meds)	□ Addiction □ Bleeding disorders □ Breast lump □ Cancer type □ Diabetes □ Glaucoma □ Hepatitis C or B □ High Blood Pressure □ Pneumonia	
List serious illnesses, accidents or surgeries (date).	□ Seizures □ Stroke □ TB Check symptoms you have or have had in the last year: □ Depression	
	☐ Difficulty in focusing ☐ Dizziness	
Check illnesses that have occurred in blood relatives.	☐ Mood problems☐ Fatigue/tiredness☐ Headaches	
☐ Diabetes ☐ High blood pressure ☐ Stroke ☐ Heart disease ☐ Kidney disease ☐ Asthma	☐ Loss of sleep/poor sleep	
☐ Hayfever ☐ Migraines	Loss of weightGain of weight	
□Cancer type	How long has it been since you have had a complete medical exam?	

HEALTH UICTORY CONTINUED			
HEALTH HISTORYCONTINUED			
Check symptoms you have or had in the last year:	GASTROINTESTINAL		
MUSCLE/JOINT/BONES	□ Belching,		
□ Tremors □ Cramps	□ Gas		
□ Swollen joints	□ Bloating		
□ Weakness □ Numbness	□ Colon trouble		
Pain in:	□ Constipation		
□ Neck □ Upper Back	□ Diarrhea		
□ Hips □ Middle Back	□ Difficulty swallowing		
☐ Thighs ☐ Lower Back	□ Excessive hunger		
□ Knees □ Hands	☐ Gall bladder trouble		
0.1	☐ Hemorrhoids (piles)		
711	□ Indigestion		
	□ Nausea		
	□ Pain over stomach		
Other	□ Abdominal Pain		
EYES/EAR/NOSE/THROAT/RESPIRATORY	□ Poor appetite		
□ Blurred or failing vision	□ Vomiting		
□ Difficulty breathing	GENITOURINARY		
□ Earache	□ Blood/pus in urine		
□ Enlarged glands	□ Frequent or urgent urination		
□ Eye pain	☐ Inability to control urine		
□ Frequent colds	☐ Urinary tract infection		
□ Hay fever	☐ Kidney infection/stones		
□ Hoarseness	□ Night Urination. # times		
□ Gum trouble	1 Tright Officiation. # times		
□ Nose bleeds	□ Erection difficulties		
□ Loss of hearing	□ Penis discharge		
□ Persistent cough	□ Prostate trouble		
□ Phlegm color	1 Tostate trouble		
□ Ringing in ears	Age at Menses		
□ Sinus problems	-		
CARDIOVASCULAR	Length of Cycle (eg 28 days)		
□ Chest pain	Duration of Cycle (eg 3-5 days)		
□ Pain over heart			
□ Poor circulation	Age at Menopause		
□ Previous heart attack	# Pregnancies # Births		
□ Rapid/irregular heart beat	□ Vaginal Discharge		
□ Swelling of ankles	□ Hot Flashes		
SKIN	□ Vaginal Discomfort		
□ Boils			
□ Bruise easily	Even if you are in menopause, answer the questions		
□ Dry skin	about how your cycle was. Excessive menstrual flow		
□ Itching/rash			
□ Sensitive skin	□ Menstrual pain		
□ Sore won't heal	□ Clots		
□ Unusual sweating	□ Irregular cycle		
	□ PMS Could you be pregnent?		
Secret Property	Could you be pregnant?		
SIGNATURE			
The information on this form is correct to the best of my knowledge.			
Signature Date			

COMMUNITY ACUPUNCTURE ALBUQUERQUE

Informed Consent, Cancellation and Privacy Policies

I am here for evaluation by the Doctors of Oriental Medicine (DOM) at Community Acupuncture
Albuquerque. I understand that the DOMs will utilize medical history plus physical examination to evaluate
me. The DOMs may discuss treatment options and course of treatment with me.

The DOMs may carry out the following treatments in this office: primarily acupuncture, but sometimes - moxibustion (heating of acupuncture points), electrical stimulation, therapeutic exercise, massage, Tui Na (oriental medical manipulation of the spine or other joints), drawing a few drops of blood, nutritional advice, the prescription of herbs, supplements, and other natural medicines, lifestyle advice, or other treatments.

I understand that even naturally oriented procedures do carry some amount of risk. Needles are capable of causing bleeding, bruising, or extremely rarely lung or organ injury or infection. Adverse events are minimized when the clinician is properly trained. All needles used are single use only and pre-sterilized minimizing any risk of infection.

I accept that at times acupuncture by the doctors will intentionally generate a local or spreading tingling, aching or other strong sensation. Manipulation, stretching, or exercise can result in some new stiffness or pain. Heat treatment of acupuncture points may, very rarely, leave a tiny burn. Cupping, scraping, bleeding or plum blossom hammer are therapeutic modalities that intentionally cause redness, bleeding or bruising, but I can refuse these modalities at any time. I know that herbs and supplements may cause strong allergic or other reactions, even though these reactions are very rare. I will always retain the right to accept or reject any diagnostic procedure or any treatment, before or during any procedure.

I understand that in a community setting, other patients may overhear my conversation with the DOM and so will ask to discuss in private any issue that I have privacy concerns about. The doctors follow all confidentiality and privacy requirements of the medical professions. I will not disclose anything that I overhear in the course of anyone else's treatment. I also understand that although licensed as primary care practitioners in NM, the DOMs at Community Acupuncture Albuquerque are not providing primary care and I will take care of serious health concerns with my primary care provider.

I understand that no health care provider can ever guarantee results and that the time and number of treatments is not always predictable, but it is my expectation that the doctors will communicate their best estimates to me. I accept the fact that outcomes of treatment vary from no help to full resolution of symptoms, but more commonly, success will be defined as clearly perceivable improvement of my medical problem within a set number of treatments.

Name	Signature	Date
Financial Policy: Please cor	ntact us before 8am the day of your a	ppointment to cancel. After that time and after the first
instance, cancellations will be	e charged at \$15, no-shows at \$20, ui	nless there has been an emergency. I acknowledge
understanding of the cancella	tion/no-show policy. Please note that	we do not provide diagnostic or treatment codes which
may be a requirement for you	r insurance company and we do not	bill insurance companies directly but will provide a
receipt.		
	Signature	Date
have received a copy of the	Notice of Privacy Practices and the F	Practices Regarding Disclosure of Patient Health
Information. I understand my	health information will be used and o	disclosed consistent with these Notices.

Date

COMMUNITY ACUPUNCTURE ALBUQUERQUE

Notice of Privacy Practices

This notice, and the accompanying <u>Practices Regarding Disclosure of Patient Health</u>
<u>Information</u>, describe how health information about you may be used and disclosed, and how you can get access to your health information. Please review this information carefully.

Understanding your health record: A record is made each time you come for an Oriental medicine visit. Your symptoms, the practitioner's judgments, and a plan of treatment are recorded. This record serves as a basis for planning your care and treatment at future visits, and also serves as a means of communication among other health professionals who may contribute to your care. Understanding what information is retained in your record and how that information may be used will assist you to ensure it is accurate and make informed decisions about who, what, when, where, and why others may be allowed access to your health information.

Understanding your health information rights: Your health record is the physical property of Community Acupuncture Albuquerque, but the content is about you, and therefore belongs to you. You have the right to review or obtain a paper copy of your health record, and to request that appropriate amendments be made to your health record. You have the right to request restrictions on certain uses and disclosures of your information, to authorize disclosure of the record to others, and be given an account of those disclosures. Other than activity that has already occurred, you may revoke any further

authorizations to use or disclose your health information. Should we need to contact you, you have the right to request communication by alternate means or to alternate locations.

Our responsibilities: Community Acupuncture Albuquerque is required to maintain the privacy of your health information and to provide you with this notice of privacy practices. We are required to follow the terms of this notice and to notify you if we are unable to grant your request to disclose or restrict disclosure of your health information to others. Community Acupuncture Albuquerque reserves the right to change these practices and promises to make a good faith effort to notify you of any changes. Other than for the reasons described in this notice, we agree not to use or disclose your health information without your authorization.

TO REPORT A PROBLEM, If you believe your privacy rights have been violated, you have the right to file a complaint with the NM Board of Acupuncture and Oriental Medicine and/or with the U.S. Secretary of Health and Human Services with no fear of retaliation by this office.

COMMUNITY ACUPUNCTURE ALBUQUERQUE Practices Regarding Disclosure of Patient Health Information

Your health information will be routinely used for treatment, and quality-monitoring, and your consent, or the opportunity to agree or object, is not required in these instances:

- Treatment Information obtained by your practitioner will be entered in your record and used to plan the course of treatment. Your health information may be shared with others involved in your care or providing consultation about your treatment. Your practitioner's own expectations and those of others involved in your care may also be recorded.
- Quality Monitoring The staff in this office will use your health information to assess the care you received and compare your treatment outcome to others. Your information may be reviewed for risk management or quality improvement purposes in our efforts to continually improve the quality and effectiveness of the care and services we provide.

In addition, the following disclosures are required by law and do not require your consent:

- Food and Drug Administration (FDA) This office is required by law to disclose health information to the FDA related to any adverse effects of food, supplements, products, and product defects for surveillance to enable product recalls, repairs, or replacements.
- Worker's Compensation This office will release information to the extent authorized by law in matters of worker's compensation.
- **Public Health** This office is required by law to disclose health information to public health and/or legal authorities charged with tracking reports of birth and morbidity. This office is further required by law to report communicable disease, injury, or disability.
- Law Enforcement (1) Your health information will be disclosed in response to a valid subpoena for law enforcement purposes, as required under state or federal law. (2) In the event that a staff member or business associate of this office believes in good faith that one or more patients, workers, or the general public are endangered due to suspected unlawful conduct of a practitioner or violations of professional or clinical standards, provisions of federal law permit the disclosure of your health information to appropriate health oversight agencies, public health authorities, or attorneys.

It is the Clinic's practice to consider the following as routine uses and disclosures for which specific authorization will not be requested. You have the right to request restrictions on these uses. Otherwise, the Clinic will request your authorization whenever disclosure of personal health information is necessary to parties other than those referenced here.

- Business Associates Some or all of your health information may be subject to disclosure through contracts for services to assist this clinic in providing health care. To protect your health information, we require these Business Associates to follow the same standards held by this office through terms detailed in a written agreement.
- Communications with Family Using best judgment, a family member, close personal friend identified by you, personal representative, or other persons responsible for your care may be notified or given information about your care to assist them in enhancing your well-being or to confirm your whereabouts.